

Pathways for Public Dental Treatment for Adults



Who is eligible for treatment at a Public Dental Clinic?

- *In-Date Health Care Card
- *In-Date Pension Card
- *Asylum seeker
- *Refugee
- *Indigenous
- *Intellectual Disability
- *Registered clients of mental health and disability services supported by a letter of recommendation from their case manager.

An eligible patients wishes to seek dental treatment.

Is the patient in any pain?
(eg throbbing, aching, can't sleep)

Yes

Patient to call
Community Dental Services,
Level 7, East Wing,
Anne Caudle Centre campus
8:30am to 4:30pm **5454 7994**

Patient will be triaged over the phone.
They will be offered an emergency appointment within 24hrs to 28 days, depending on their triage category.

A current Health Care Card or Pension Card is required.

A co-payment may be required.

Only one issue will be treated, and treatment is only for the relief of pain.

No

The patient may have a broken tooth or a loose tooth or can feel a hole in their tooth.

They may want general dental care such as a check up, a clean, fillings or dentures.

Patient is required to attend
Community Dental Services,
Level 7, East Wing,
Anne Caudle Centre campus,
8:30 am to 4:30pm. **5454 7994**

On presentation of a current Health Care Card or Pension Card or other proof of their eligibility, the patient will be placed on the General Waiting List for general dental treatment.

This list may be 12-24 months long.
A co-payment may be required.

Contact

**Community Dental Services
Incorporating the Teaching Clinics**
P (03) 5454 7994

Practitioner / Patient notes

Level 7, East Wing, Anne Caudle Centre campus
100 Barnard Street, Bendigo VIC 3550