

# **Position Description**

Position Title	Registered Nurse
Position Number	300010718
Division	Community and Public Health Services Division
Department	Simpkin House- SDCP
Enterprise Agreement	Nurses and Midwives (Victorian Public Health Sector) (Single Interest Employers) Enterprise Agreement 2020-2024
Classification Description	Registered Nurse Grade 2
Classification Code	YP3 – YP9
Reports to	Nurse Unit Manager – Specialised Dementia Care Program
Management Level	Non Management
Staff Capability Statement	Please click here for a link to staff capabilities statement

### **Bendigo Health**

With more than 4,500 staff and volunteers and covering an area a quarter of the size of Victoria, Bendigo Health, is an expanding regional health service offering the advantages of city life combined with the beauty and freedom that comes from living in a regional area.

Bendigo Health is a 700 bed service that treats more than 45,000 inpatients, triages more than 65,000 emergency attendees and welcomes more than 1,600 new born babies in a year. In addition more than 15,000 operations are performed in our operating theatres and more than 100,000 occasions of services are provided in our clinics to outpatients.

The organisation provides services in emergency, maternity, women's health, medical imaging, pathology, rehabilitation, community services, residential aged care, psychiatric care, community dental, hospice/palliative care, cardiology, cancer services and renal dialysis to the people of the Loddon Mallee region.

With our main campus based in Bendigo, our services extend throughout the Loddon Mallee with sites in areas such as Mildura, Echuca, Swan Hill, Kyneton and Castlemaine.

Demand on services is increasing rapidly with Bendigo being one of Victoria's fastest growing regional cities.

#### **Our Vision**

Excellent Care. Every Person. Every Time.

#### Our Values

CARING – We care for our community

PASSIONATE – We are passionate about doing our best

TRUSTWORTHY - We are open, honest and respectful

All staff at Bendigo Health should have, or aspire to the personal qualities, knowledge and skills as described in the Bendigo Health Staff Capabilities Statement. Refer to link at top of page.

# Community and Public Health Services Division

The Community and Public Health Services Division has a primary focus on improving the health outcomes of the communities in our region. With a range of local and regional programs supporting place-based health promotion, prevention, care and support, they work collaboratively with other Divisions and regional partnerships and networks to support quality outcomes. The Division has a strong leadership role in the Loddon Mallee Region and is committed to ensuring processes are in place to deliver on our services.

The Division provides support for the Public Health Unit, Community Services, Aged Care Residential Services (200+ residents), Infection Prevention & Control and Public Private Partnership (PPP) and has key roles in public health, inclusive of health promotion and prevention, Aboriginal Services, vaccination/testing clinics, infection control practices, Bendigo Hospital maintenance, carer support and community nursing.

In addition, the Community and Public Health Services Division holds the professional portfolio of Chief Nursing and Midwifery Officer. Nurses are the largest work group within Bendigo Health and the position is focused on supporting our nursing workforce to feel valued and empowered.

### **Residential Services**

Residential Services provides accommodation for 265 -280 older residents of Bendigo and surrounding areas who require low and high level care. Our facilities are spread over multiple campuses.

Golden Oaks Complex is located in Stoneham Street, Golden Square. It includes:

- Golden Oaks Nursing Home which also incorporates Transition Care Program beds.
- Carshalton House.

Gibson Street Group is located in Gibson Street, Bendigo. It includes

- Gibson Street Complex joining Joan Pinder Nursing Home and Stella Anderson Nursing Home.
- Simpkin House is located at 6 Gibson Street, and consists of a 9 bed Specialised Dementia Care
   Program unit and 30 older person mental health residential service beds.

The Residential Services team provide high quality of care in all our residential care facilities. Our homes accommodate and care for some of the most vulnerable older people in our community. The team strives for service excellence through innovation and constantly monitoring our care standards and seeking to do things better.

### The Position

This role works with the SDCP NUM and ANUM to deliver person centred holistic care services in the Specialist Dementia Care Program (SDCP) funded by the Australian Government Department of Health and Aged Care. The SDCP Unit offers temporary care with a goal to stabilise and reduce a person's behavioural symptoms with a supported transition into a less intensive care setting.

# Responsibilities and Accountabilities

#### **Key Responsibilities**

- To practice within the Nursing and Midwifery Board of Australia NMBA competency standards
- Provide and promote safe, recreational, person-centred, psychosocial, goal-orientated care, supporting residents to promote rehabilitation and build on their capabilities in an interdisciplinary environment with the aim of transitioning out of the SDCP following stabilisation.
- Consult with the health care team, resident and carers to assist and supervise the planning, delivery and evaluation of a high standard of quality person-centred nursing care.
- Promote practices, that complies with the policies and procedures of BH and actively
  participates in the maintenance and implementation of relevant BH policies and procedures
  to ensure best practice.
- Provide and promote effective communication that includes the resident, carers and interdisciplinary team within and external to Bendigo Health.
- Contribute to the collection of relevant clinical data as required for SDCP KPI's and guidelines.
- Refer relevant and important issues to the Associate Nurse Unit Manager or Nurse Unit Manager or other health care team members.
- Ensure the safe operation and cleanliness of all clinical equipment according to relevant standards.
- Ensure compliance with BH risk management policy and guidelines.
- Ensure compliance with Food Safety Program Guideline.
- Participate in staff development and training as required under the National Dementia Education and Training Standards Framework for SDCP staff (including annual mandatory training in fire/emergency, cardio-pulmonary resuscitation, infection control & 'safe manual handling'), and maintain a personal record of activities completed.
- Maintain a practical working knowledge of Aged Care Act legislation inclusive of the Aged Care Quality Standards.

### Generic Responsibilities

**Code of Conduct** - The Victorian Government's Code of Conduct is binding on all Bendigo Health staff. Contravention of a provision in the code may constitute misconduct and/ or regarded as a breach of the employee's employment agreement and will be dealt with under the organisations Counselling and Disciplinary Action Policy.

Compliance with policies and procedures - All Bendigo Health's policies and procedures are set out in its clinical and managerial policy manuals located on the intranet under PROMPT and in hard copy. All staff must ensure they comply with policies, procedures and standard ways of work practices when carrying out

their work. Any breach in compliance may result in disciplinary action. All staff must complete mandatory training and competencies as per the Bendigo Health Mandatory Training and Required Learning Policy.

**Occupational Health and Safety** - Every staff member has the responsibility to take reasonable care of their own health and safety and the safety of others, to cooperate with Bendigo Health's OH&S policies and to participate in appropriate safety education and evaluation activities. All staff are expected to participate in reporting any health, safety and wellbeing issues. Any breach in compliance may result in disciplinary action.

**Infection Control** - Every staff member has the responsibility to minimise incidents of infection/ cross infection of residents, staff, visitors and the general public. All staff must adhere to the policies and procedures as set out in Bendigo Health's infection control manuals. Any breach in compliance may result in disciplinary action.

**Confidentiality** - All information concerning Bendigo Health, its patients, clients, residents and staff should remain strictly confidential. Any unauthorised disclosure of such information may result in disciplinary action.

**Quality Improvement** - Bendigo Health is dedicated to improving the quality and safety of health services by providing care within the following domains of quality: Consumer Participation, Clinical Effectiveness, Effective Workforce and Risk Management. As a result, we apply the concept of the quality cycle for all our quality activities, initiatives and projects thereby ensuring the best possible care and treatment results are achieved. The underlying principle of the cycle is that an activity is not complete until evaluation shows that it has been effective and reached the desired outcome. As a Bendigo Health employee you have a responsibility to participate in and commit to ongoing quality improvement activities using and measured against the framework of the Aged Care Quality Safety Standards.

**Diversity** – Each person has a right to high-quality health care and opportunities regardless of diversity factors, which might include aspects such as cultural, ethnic, linguistic, religious background, gender, sexual orientation, age and socio-economic status. Every staff member has a responsibility to recognise and respect diversity. Inclusiveness improves our service to our community and promotes engagement amongst staff.

Employees are required to carry out lawful directions outlined above or delegated to them. The work to be performed is set out in this position description and, where relevant, any professional standards and codes of conduct and ethics issued by the relevant professional association.

### **Key Selection Criteria**

#### **Essential**

- 1. Registered Nurse with the Nursing and Midwifery Board of Australia through the regulatory body, Australian Health Practitioner Regulation Agency (APHRA)
- 2. Demonstrated knowledge and experience in quality improvement and the Aged Care Quality Standards
- 3. Demonstrated ongoing commitment to professional development and a demonstrated high level of motivation and willingness to learn

- 4. Experience in aged care or inpatient care, especially caring for people living with dementia understanding of behavioural and psychological symptoms of dementia (BPSD)
- 5. Ability to work collaboratively within a team environment

#### **Desirable**

- 6. Working towards or possessing relevant post registration qualifications such as Dementia or Gerontology
- 7. Previous experience working in a Specialised Dementia Care Program (SDCP)
- 8. Previous experience providing a recreational, person-centred, psychosocial, goal-orientated care, supporting residents to promote rehabilitation and build on their capabilities.
- 9. Sound understanding of Food Safety or current Food Safety certificate

# **Mandatory Requirements**

**National Police Record Check** A current and satisfactory National Police Record Check must be completed by all new staff prior to commencement at Bendigo Health.

**Immunisation** As a health provider dedicated to providing quality patient care, we all need to be aware of the critical importance of infection control. Each staff member has a responsibility to comply with Bendigo Health's Staff Immunisation Policy and various infection control policy and procedures. All staff are required to provide evidence of vaccinations prior to commencement at Bendigo Health

**National Disability Insurance Scheme (NDIS) Check** Where applicable, completion of a clear National Disability Insurance Scheme (NDIS) Check must be undertaken for all positions providing services under the NDIS. A NDIS check is required to be completed prior to commencement at Bendigo Health where the position involves working within a Disability Service or providing service under the NDIS.

Registration with Nursing and Midwifery Board through the regulatory body, Australian Health Practitioner Regulation Agency (APHRA). The work to be performed is set out in this position description and, where relevant, any professional standards and codes of conduct and ethics issued by the relevant professional association.

All Bendigo Health sites, workplaces and vehicles are smoke free.

This position description is intended to describe the general nature and level of work that is to be performed by the person appointed to the role. It is not intended to be an exhaustive list of all responsibilities, duties and skills required. Any elements of this document may be changed at Bendigo Health's discretion and activities may be added, removed or amended at any time.